# QUARTERLY MARKET TRENDS

Third Quarter 2013









### **Foreword**

September 2013

Dear Readers,

Welcome to the third-quarter 2013 edition of CCIM Institute's Quarterly Market Trends. The report provides timely insight into major commercial real estate indicators for core income-producing properties. It is produced by the National Association of Realtors® in conjunction with and for members of the CCIM Institute, the commercial real estate industry's global standard for professional achievement.

The third-quarter 2013 report features commentary from Lawrence Yun, Ph.D., NAR chief economist, and George Ratiu, director of NAR's quantitative and commercial research. It also includes market and transaction data collected from CCIM members that illustrate transaction trends across the U.S. I'd like to thank the CCIM members who participated in the survey and shared insights on their local markets.

While the economy poses good news and bad news scenarios for sustained recovery, consumer confidence continues to improve, businesses continue to expand, and the housing market continues its upward trajectory. Those factors make commercial real estate appealing to investors.

I hope that the information provided in CCIM's Quarterly Market Trends report provides both economic and commercial real estate market information that will assist you in your business strategies in 2013 and beyond.

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Sincerely,

Wayne D'Amico, CCIM 2013 CCIM Institute President wdamico@ccim.net

### **Table** of Contents

U.S. Economic Overview	p. 4
Commercial Real Estate Forecast	p. 8
CCIM Market and Transaction Highlights	p. 15
Commercial Property Sector Analysis	p. 16
CCIM Survey Results	p. 18
U.S. Metropolitan Economic Outlook	p. 22
Sponsors	p. 27
Contributors	p. 28

The U.S. economy is expected to continue its upward trend through at least 2015, with favorable impacts on commercial real estate. Although a wide variety of economic variables can impact the sales of new and existing commercial real estate, three key variables - the GDP, employment, and interest rates -- essentially summarize the major economic drivers of the commercial real estate outlook.

As a result of the major financial dislocations in asset, banking, and financial markets, the current economic expansion is slower than might otherwise be expected. In addition, the lingering uncertainties from the Great Recession seem to be slowing additions to new employment. The real level of economic expansion continues to be forecasted at less than 3 percent, a rate that would signify a robust economy. One positive aspect of this economic hesitancy is that there is more upscale potential to the forecast than downscale possibility.

U.S. Economic Highlights, 2011 - 2015							
	2011	2012	2013	2014	2015		
<b>Annual Growth Rate</b>							
Real GDP	1.8	2.1	1.6	2.6	2.9		
Employment	1.2	1.7	1.5	1.7	1.9		
<b>Unemployment Rate</b>	8.9	8.1	7.5	7.0	6.5		
Interest Rates							
30-Yr. Gvmt Bond	3.9	2.9	3.6	4.3	4.6		
30-Yr. Mortgage	4.7	3.7	4.2	5.1	5.5		
Source: National Association of RE	<b>ALTORS</b> ®						

#### **GDP Growth**

Economic growth has been below normal relative to what is expected coming out of a recession. Annual growth has averaged 2.2 percent since the end of the Great Recession in 2Q09; normally growth would exceed 3 percent or better following a recession. Lower levels of household formation coupled with decreased levels of government expenditures at state and local levels have slowed the economy; both of these trends appear to be reversing.

#### Job Growth

The economy needs to create an average of 125,000 additional jobs per month just to stay even with population growth. Since the end of the Great Recession, job growth has averaged 111,000 new



jobs per month, according to the Bureau of Labor Statistics. As of July 2013, approximately 20 million people were unemployed or employed part time for economic reasons. In the first seven months of the year, a total of 1.35 million payroll jobs were created, according to BLS establishment data. At current labor force additions of about 156,000 per month, the number of jobs created will have to increase by an additional 120,000 every month to bring down the unemployment rate to 6.5 percent within one year.

Unfortunately, a significant number of the jobs that have been created in recent months are in lower paid service areas, and in addition approximately 1 million discouraged workers dropped out of the job market monthly between January 2009 and July 2013.

Job creation is a major driver of the demand for commercial real estate, and the driver is weaker expected. Slow job creation appears to be the result of a weak recovery from the Great Recession coupled with ongoing economic uncertainty.

#### Interest Rates

Expectations of the federal government ending quantitative easing suggest that interest rates are likely to increase in forthcoming months. However, even after, increasing interest rates are projected to continue to be reasonable by historic standards.

### A Slow Economy - Why?

The Great Recession appears to have been caused by the confluence of excessive financial speculation coupled with a normal economic slowdown, resulting in a highly deflationary, overly leveraged recession. As a result of the recession three major factors -wealth effects, uncertainties, and a lack of consumer demand -- slowed the post recessionary recovery, but now appear to be moving in a positive direction.

Wealth Effects. Approximately \$6.5 trillion of housing wealth was eliminated from 4Q06 to 4Q11 as home prices declined. As prices in both the equities and real estate markets have recovered, consumers are increasingly in a position to purchase goods and

services.

Uncertainties. Consumer confidence has had a much slower than expected recovery, but is now moving upward. While the Economic Policy Uncertainly Index, which measures the level of consumers' economic uncertainty, reached highs in August 2011, the index is now improving. As the economy moves away from the Great Recession and consumers become more confident, it is likely to have a favorable impact on the economy. In addition, uncertainties due to revisions in healthcare laws, concerns over international economies, government budgets, and sequestration appear to have slowed the overall progress of the economy.

**Decreased Consumer Demand**. The increased concentration of income with high-income earners is believed to be having negative impacts on expenditure patterns by lower income consumers. Increasing economic inequality is cited as one of the causative factors in the economy's sluggishness.

Now that a number of the factors associated with the Great Recession have reversed, the economy seems

to be headed for an upward trajectory. The rebound from recession has been slower than expected due to financial crisis. However, recovery of the housing markets along with additional consumer spending appears likely to help in the economic recovery. Business investment has also expanded somewhat more slowly than would be expected, but should pick up with increased business confidence and consumer demand.

Assuming that there are no surprises or shocks to the economy, no major tax increases, and that government spending continues at current levels, then the economy is projected to have moderately expansionary growth for the next three years. Both monetary and fiscal policy have been relatively expansionary (although tempered by the sequestration and modestly rising interest rates).

### The Economy's Impact on Commercial Real Estate Sales

The graph provides a preliminary overview of how commercial sales and employment vary together. In this case, commercial sales actually lead employment, suggesting that businesses acquire space in anticipation of its usage a few months later. Clearly more than one economic variable impacts commercial real estate sales, so the graph is useful in demonstrating the relationship between the economy as measured in terms of employment and the demand for commercial space, but not in a very precise way.

Given that the economy is currently expanding and producing additional jobs, the outlook for the commercial sector is positive.

#### Commercial Real Estate Sales as Related to **Establishment Employment** \$160,000,000,000 140000 \$140,000,000,000 138000 \$120,000,000,000 \$100 000 000 000 134000 132000 \$80,000,000,000 \$60,000,000,000 130000 \$20,000,000,000 126000 0101 0201 0301 0401 0501 0601 0701 0801 0901 1001 1101 1201 1301 -Employment -Commercial Sales -



#### **Fundamentals**

As economic growth maintained a steady pace, commercial real estate moved forward in 2Q13. Demand for space was positive across all core property types, and supply remained in check, leading to declining vacancy rates and rising rents.

OFFICE	2013 III	2013 IV	20141	2014 II	2014 III	2014 IV	2015 1	2013	2014
Vacancy Rate	15.70%	15.60%	15.80%	15.70%	15.50%	15.40%	15.60%	15.70%	15.40%
Net Absorption									
('000 sq. ft.)	9,918	8,983	12,256	9,374	10,846	9,098	15,523	30,054	41,575
Completions ('000 sq. ft.)	9,094	7,016	8,573	8,638	7,160	6,524	11,590	25,984	30,894
Inventory ('000,000 sq. ft.)	4,102	4,109	4,118	4,126	4,134	4,140	4,152	4,109	4,140
Rent Growth	0.60%	0.70%	0.70%	0.70%	0.70%	0.70%	0.70%	2.50%	2.80%
INDUSTRIAL	2013 III	2013 IV	20141	2014 II	2014 III	2014 IV	2015	2013	2014
Vacancy Rate	9.30%	9.20%	9.00%	8.90%	8.70%	8.60%	8.60%	9.30%	8.80%
Net Absorption									
('000 sq. ft.)	26,523	23,463	21,168	19,051	33,868	31,752	21,810	102,013	105,839
Completions ('000 sq. ft.)	9,870	9,392	19,239	20,465	13,372	12,725	20,134	48,568	65,801
Inventory ('000,000 sq. ft.)	8,424	8,433	8,452	8,473	8,486	8,499	8,519	8,433	8,499
Rent Growth	0.60%	0.60%	0.70%	0.60%	0.70%	0.70%	0.60%	2.40%	2.60%
RETAIL	2013 III	2013 IV	2014 1	2014 II	2014 III	2014 IV	20151	2013	2014
Vacancy Rate	10.60%	10.40%	10.30%	10.20%	10.00%	9.90%	10.00%	10.50%	10.10%
Net Absorption									
('000 sq. ft.)	2,955	3,419	4,175	4,357	4,175	5,446	4,164	11,819	18,154
Completions ('000 sq. ft.)	2,654	1,928	3,510	3,033	3,407	3,479	4,619	6,636	13,429
Inventory ('000,000 sq. ft.)	2,033	2,034	2,035	2,038	2,042	2,045	2,050	2,034	2,045
Rent Growth	0.40%	0.50%	0.50%	0.50%	0.60%	0.70%	0.50%	1.50%	2.30%
MULTIFAMILY	2013 III	2013 IV	2014 1	2014 II	2014 III	2014 IV	2015	2013	2014
Vacancy Rate	3.90%	3.90%	4.00%	4.00%	4.00%	4.00%	4.10%	4.10%	4.00%
Net Absorption (Units)	75,996	79,365	58,363	60,561	69,355	71,553	38,255	266,654	259,833
Completions (Units)	46,943	43,092	36,209	45,992	41,999	44,568	26,166	141,197	168,768
Inventory									
(Units in millions)	10	10	10.1	10.1	10.2	10.2	10.3	10	10.2
Rent Growth	1.50%	1.40%	1.00%	1.10%	1.00%	1.00%	0.90%	4.20%	4.10%



However, gains in fundamentals were not even.

Office properties continued to face the headwinds

of low employment growth in office-using industries.

#### **Commercial Property Sector Overview**

#### Office

Coming on the heels of a 10-basis point decline during the first quarter, office vacancies were flat in the second quarter. Demand for office space was soft, although it was counterbalanced by a moderate volume of new supply. Net absorption is expected to total 9.9 million square feet in the third quarter.

Office vacancy rates are expected to reach 15.7 percent in the third quarter and close the year at 15.6 percent. Regionally, the markets with the lowest vacancy rates in the third quarter are Washington, D.C. (9.7%), New York (9.8%), Little Rock, Ark. (12.1%), and Birmingham, Ala. (12.4%). Asking rents gained 0.4 percent in the second quarter based on data from Reis. Rents are projected to rise 2.5 percent by the end of the year.

#### **Industrial**

With slowing global economic activity and moderating imports, demand for industrial space was tepid during the second quarter. According to Reis, second-quarter absorption totaled 13.7 million square feet. With supply of new industrial buildings coming in at 6.1 million square feet, vacancy rates declined 10 basis points from the first quarter of the year, and 90 basis points on a yearly basis. Availability rates are projected to decline to 9.3 percent in the third quarter of this year. Markets with the lowest third quarter estimated vacancy rates include Orange County, Calif. (3.8%), Los Angeles (4.0%), Miami (5.9%), and Seattle (6.4%). Rents for industrial space rose by 0.4 percent in the second quarter, and are expected to gain 2.4 percent in 2013.

#### Retail

Consumer spending remained a strong driver of steady macroeconomic activity. Even with sluggish employment growth, consumers propped retail



sales growth. The wealth effects of higher stock market valuation and residential home prices have been having a meaningful positive influence. In turn, demand for retail space rose, especially for smaller properties and units.

Net absorption of retail properties is estimated to close the year at 11.8 million sf. Vacancy rates declined 10 basis points, according to Reis. Retail availability is expected to drop to 10.6 percent in the third quarter. Three markets registered projected vacancy rates below 5.0 percent: San Francisco, Fairfield County, Conn., and Long Island, N.Y. Asking rents rose 0.3 percent in the second quarter, and are estimated to increase 2.4 percent by the end of 2013.

### **Multifamily**

Apartment properties retained their status as top performers in terms of fundamentals, with strong absorption, low vacancies, and rising rents. However, signs of a slowdown are creeping up. With an already tight market, any gains are naturally going to follow a curve of diminishing returns. The vacancy rate in the

second quarter was over 350 basis points lower than the 2009 post-recession peak and over 100 basis points lower than the average of the past 20 years. In addition, new construction of apartment units is on the upswing. By the end of 2013, over 140,000 new units are expected to have entered the market, placing upward pressure on availability rates. Against a rate of absorption of 80,000 units, apartment vacancies are estimated to reach 3.9 percent in the third quarter. The metro with the lowest vacancy rate was New Haven, Conn., at 1.9 percent, followed by Syracuse, N.Y., and San Diego. Asking apartment rents are expected to rise 4.0 percent during 2013.

#### **Investment Outlook**

As market fundamentals marched on, investors remained interested in commercial properties. Sales of major properties (over \$2 million) totaled \$145.3 billion in the first half of the year, a 24 percent rise on a yearly basis, based on Real Capital Analytics data. Investment sales growth registered double-digit growth rates for most property types, signaling



strong investor appetite. Based on National Association of REALTORS® data, sales of properties at the lower end of the price range (below \$2 million) increased 12 percent on a yearly basis.

Portfolio sales made up 17 percent of transactions in the first half of the year, with Archstone's sale of apartment properties accounting for over \$14 billion of the total. Hotels were another major component of the top portfolio transactions, with the Government of Singapore, Blackstone, Omni Hotels, and Starwood Capital Group leading the acquisition charge. On the individual property side, the General Motors building in New York ranked at the top, selling for \$1.3 billion (\$1,766 per square foot). Office properties comprised the top three, with Sony Plaza and 425 Lexington Avenue, both in New York, coming in second and third. The top deal in retail was the acquisition of Green Acres mall in Valley Stream, N.Y. by Macerich for \$500 million.

The first half 2013 volume of investments was

dominated by the apartment sector, which comprised 29 percent of all sales. With \$87.8 billion in sales, investor appetite for apartment buildings increased 52 percent year over year. Office properties accounted for 27 percent of all transactions, with \$81.0 billion in sales. Retail and industrial followed with 19 percent and 14 percent of sales, respectively. Hotels accounted for 7 percent of total transactions, with sales rising 1 percent YOY. Land deals totaled \$13.4 billion during the first half of the year.

Investment Co	nditions
Office	2.8
Multifamily	4.0
Industrial	3.2
Retail	3.2
Hospitality	3.0
Scale: 1 - 5	

With sales volume on the rise, 31 metropolitan markets surpassed the \$1 billion sales volume threshold yearto-date. New York retains the top spot, followed by Los Angeles and the Northern Virginia suburbs of Washington, D.C. Dallas and Houston move into the top five, surpassing Atlanta, Chicago, and Boston.



However, investor interest in secondary and tertiary markets remained a dominant trend in the first half of the year. Markets such as Jacksonville, Fla., Long Island, N.Y., Philadelphia, and Las Vegas posted triple-digit growth rates in sales volume.

Investment Value vs. Price	Ratio
Office	3.0
Multifamily	3.1
Industrial	3.1
Retail	3.0
Hospitality	3.0
Scale: 1 - 5	
Source: CCIM Institute. National Association of REALTORS®	

Prices increased 8 percent during the first half 2013 compared with the prior year, according to RCA's Commercial Property Price Index. Apartment prices posted the steepest increase, gaining 15 percent in the first half of the year. The average apartment unit price was \$108,347. Retail spaces saw prices rise 13 percent, changing hands at an average \$166 per square foot. Office buildings recorded the third steepest price growth, at 7 percent YOY. Office space traded at an average \$212 per square foot. Industrial properties notched a 5 percent price decline in the first half, with sales prices averaging \$63 per square

foot. For lower priced properties (below \$2 million), prices increased 2 percent YOY, based on survey data from the National Association of REALTORS®.

Capitalization rates increased 17 basis points, driven by deals in secondary and tertiary markets, where higher yields are the norm. Broader advances in interest rates -- as the Federal Reserve steadily reduces bond purchases -- will push cap rates upward. Apartment retained the lowest caps, at 6.3 percent. But, apartment yields rose 12 basis points YOY. Office and industrial properties tied for second lowest caps, at 7.1 percent. Industrial and hotel properties posted yields of 7.7 percent and 8.0 percent, respectively. With rates for 10-year U.S. Treasuries rising at a vertiginous pace towards 3.0 percent, the spreads narrowed considerably.

East	Midwest	South	West	Other
6.9%	7.4%	7.2%	7.0%	6.9%
7.9%	8.5%	7.7%	8.9%	7.1%
8.2%	10.3%	8.2%	9.1%	7.6%
8.3%	8.4%	8.4%	8.9%	7.4%
8.4%	8.8%	9.9%	9.1%	7.6%
7.8%	8.5%	7.8%	8.5%	7.0%
	East 6.9% 7.9% 8.2% 8.3% 8.4%	East         Midwest           6.9%         7.4%           7.9%         8.5%           8.2%         10.3%           8.3%         8.4%           8.4%         8.8%	6.9%       7.4%       7.2%         7.9%       8.5%       7.7%         8.2%       10.3%       8.2%         8.3%       8.4%       8.4%         8.4%       8.8%       9.9%	East         Midwest         South         West           6.9%         7.4%         7.2%         7.0%           7.9%         8.5%         7.7%         8.9%           8.2%         10.3%         8.2%         9.1%           8.3%         8.4%         8.4%         8.9%           8.4%         8.8%         9.9%         9.1%



National Average Cap	Rates
Apartment/Multifamily	7.1%
Office CBD	8.1%
Office Suburban	8.8%
Industrial Warehouse	8.4%
Industrial Flex	9.0%
Retail	8.0%
Hotel/Lodging	8.1%
Source: CCIM Institute, National Association of REAL	TORS®

Distressed properties accounted for \$118 billion across all property types, with office making up \$36.5 billion of the total. The workout rates have been steadily climbing, reaching 66 percent in the first half of the year. Apartments and hotels recorded the highest workout rates, at 68 percent and 67 percent, respectively.

New commercial distress is on a downward trend. as asset values continue to rise. CMBS continues to hold the largest proportion of outstanding distress at 45 percent. U.S. banks are the second-largest holder of distressed properties, accounting for 25 percent. Several markets stand out for their rates of distress workouts. Las Vegas retains the top spot in terms of total current outstanding distress at \$11.4 billion. Its workout rate is 43 percent, a fairly low figure. Manhattan posted the second-highest current outstanding distress volume, totaling \$8.4 billion. However, its workout rate reached 77 percent in the first half of the year. Other markets with high distress workout rates were Washington, D.C. (82 percent), San Francisco (87 percent), Pittsburgh (79 percent) and San Jose (76 percent).

### **Capital Markets**

After the drought of the past few years, the first half of 2013 saw a widening of the lending spigot, as every lender group upped its volume. With asset valuations rising and still-attractive low interest rates, capital availability became more abundant for investment deals. The lending landscape became more competitive and balanced as multiple sources competed for deals -- commercial banks and CMBS posted the strongest yearly growth rates, taking market share from government agencies and insurance companies.

In the first half of 2013, private capital played a



dominant role, accounting for 41 percent of total sales. National banks, which have been consolidating in the wake of the recession and a new regulatory framework, have been more engaged in the market. Institutional/equity funds tied with real estate investment trusts in the second quarter for market share, each taking 22 percent of transactions. International investors continued to find U.S. properties attractive, injecting over \$12.5 billion in commercial assets, making up 9 percent of total deals. In the wake of a 48 percent yearly increase in 2012, CMBS issuance is expected to rise over 40 percent by the end of the year.

Capital for commercial space in secondary and tertiary markets, especially for deals below the \$2.5 million mark, the recovery continued at a slower pace. Based on data from the National Association of REALTORS®, capital availability remained constrained even if less acutely than a year ago. Cash was the main source of financing for 33 percent of all transactions. Financing

at the lower end of the market remained dominated by local and regional banks, which accounted for 42 percent of investment capital. Private investors and the Small Business Administration covered 13 percent and 12 percent of the market, respectively.

#### Commercial Real Estate Outlook

As the economy retains its positive momentum, commercial fundamentals are expected to continue performing well into the latter half of 2013. Even the current pace of moderate gains in employment and consumer spending should provide enough lift to absorption for office, industrial, and retail spaces, keeping vacancy rates on a downward trend. Demand for rental housing will remain solid for the rest of the year, although competition from residential rental stock and new construction is likely to add pressure on rent growth. With rising deals and investor confidence, CCIM members provided insights into their markets in an August 2013 survey.

Economic Climate by Region					
East	Midwest	South	West	Other	
4.0%	1.8%	16.3%	8.9%	24.6%	
25.3%	26.4%	13.5%	13.9%	15.8%	
58.7%	60.0%	61.7%	52.5%	47.4%	
4.0%	7.3%	2.1%	3.0%	1.8%	
8.0%	4.5%	6.4%	21.8%	10.5%	
	East 4.0% 25.3% 58.7% 4.0%	East         Midwest           4.0%         1.8%           25.3%         26.4%           58.7%         60.0%           4.0%         7.3%	East         Midwest         South           4.0%         1.8%         16.3%           25.3%         26.4%         13.5%           58.7%         60.0%         61.7%           4.0%         7.3%         2.1%	East         Midwest         South         West           4.0%         1.8%         16.3%         8.9%           25.3%         26.4%         13.5%         13.9%           58.7%         60.0%         61.7%         52.5%           4.0%         7.3%         2.1%         3.0%	



### **CCIM Market and Transaction** Highlights

- 57% of CCIM members said their deal flow has increased over the same period last year.
- Of sales completed in the past six months, 36 percent said the property sale price was higher than one year prior; 38 percent said property price was about the same as a year ago.
- More than 65% of members said they received more serious inquiries from buyers than the same period last year.
- In leasing, 40% of CCIM members said negotiated rents were 1 percent to 5 percent higher than lease deals completed one year ago; 13 percent said rents were more than 5 percent higher than the same period in 2012.
- While 23 percent say credit availability has improved over the same time last year, nearly 62 percent said conditions remain about the same as one year ago.
- Nearly 53 % of CCIM members believe that credit conditions will improve over time; 39 percent said the current credit climate is the "new normal."



### Commercial Property Sector Analysis

The following highlights reflect CCIM members' local and regional economic, transaction, and property market activity as measured in an August 2013 intelligence survey.

#### National Office Markets

- Deal flow was higher in the second quarter for 61 percent of CCIM members.
- Property prices were flat for 47 percent of CCIM, while 29 percent found them to be higher.
- Cap rates were even for 71 percent of CCIMs.
- Rental income was at similar levels for 35 percent of respondents; higher for 58 percent of CCIMs.
- 62 percent of respondents had more serious inquiries related to buying.

#### National Industrial Markets

- Industrial deal flow was higher on a yearly basis for 56 percent of respondents.
- Prices were even for 38 percent of CCIMs, and higher for 44 percent.
- Cap rates were even for 62 percent, while 25 percent reported lower cap rates.
- 55 percent of CCIM members reported higher rents.

#### National Retail Markets

- Retail deals moved upwards for 58 percent of CCIMs.
- Prices were unchanged for 41 percent of respondents, and higher for 30 percent.
- Cap rates were the same for 52 percent of CCIMs.
- Rental income increased for 45 percent of CCIM member.



### **Commercial Property** Sector Analysis

### National Apartment Markets

- 49 percent of CCIM members reported more deals in the second quarter than last year.
- Prices were higher for 52 percent of respondents.
- Cap rates stayed the same for 45 percent of members and dropped for another 45 percent.
- Rental income rose for 62 percent of CCIMs.

#### National Hotel Markets

- Sales of hotels were higher for half of CCIMs.
- Prices increased for 75 percent of respondents.
- Cap rates were lower for 75 percent of members.

A STATE OF THE PARTY OF THE PAR	Industrial	Multifamily	Office	Retail
33.3%	21.1%	33.7%	20.9%	21.8%
66.7%	66.7%	49.4%	66.2%	60.9%
13	1.1%	4.5%	180	3.2%
•	11.1%	12.4%	12.9%	14.1%
22.2%	54.4%	52.8%	53.2%	51.9%
	7.8%	12.4%	8.6%	4.5%
77.8%	37.8%	34.8%	38.1%	43.6%
	66.7% 22.2% .	66.7% 66.7% . 1.1% . 11.1%  22.2% 54.4% . 7.8%	66.7% 66.7% 49.4% . 1.1% 4.5% . 11.1% 12.4%  22.2% 54.4% 52.8% . 7.8% 12.4%	66.7%       49.4%       66.2%         .       1.1%       4.5%       .         .       11.1%       12.4%       12.9%         22.2%       54.4%       52.8%       53.2%         .       7.8%       12.4%       8.6%



	%
1. Compared to this time last year, how is your deal flow?	
> More deals	57%
> About the same	34%
> Fewer deals	9%
2. Property price compared with prices one year ago.	
> The property price is higher now than if sold last year	36%
> About the same as last year	38%
> The property price is lower now than if sold last year	9%
> Cannot say because it is difficult to compare, or had no transaction this year	17%
3. Level of rental income (net rent after all concessions) compared with one year ago.	
> Rents are higher by more than 5%	13%
> Rents are higher by 1% to 5%	40%
> About the same as last year	32%
> Rents are lower by 1% to 5%	5%
> Rents are lower by more than 5%	2%
> Don't know	8%
4. Cap rate compared with one year ago.	
> Higher cap rate	10%
> About the same	57%
> Lower cap rate	33%
	I



	%
5. Cap rates in your current market.	
> Apartment/Multifamily	7.1%
> Office CBD	8.1%
> Office Suburban	8.8%
> Industrial Warehouse	8.4%
> Industrial Flex	9.0%
> Retail	8.0%
> Hotel/Lodging	8.1%
> Development	9.1%
> Land	9.4%
6. Compared to this time last year, how would you qualify buyer interest?	
> More serious inquiries related to buying	65%
> Fewer serious inquiries related to buying	8%
> More serious inquiries related to selling	7%
> Fewer serious inquiries related to selling	2%
> About the same number of serious inquiries	18%
7. Current difference in perception (that is, the gap in cap rates) compared to one year ago.	
> The gap is narrowing with a better chance of completing a deal	42%
> The gap is about the same	48%
> The gap is widening with less chance of completing a deal	10%



	%
8. Current financing conditions compared to conditions one year ago.	
> Credit availability has meaningfully improved from last year	24%
> Credit availability has only marginally improved	62%
> Credit availability just as tight as last year with no improvement	12%
> Credit availability has turned for the worse and is even tighter than last year	2%
9. Expectation regarding financing over next 2 to 3 years.	
> The current tight conditions will be the new normal because of many new financial market	40%
regulations	
> Credit will be more readily accessible over time	53%
> Credit will become even more difficult to access over time	8%
10. Clients' expectation related to future spread outlook over next 2 to 3 years.	
> Treasury yields will rise and force cap rates upward by roughly the same magnitude	14%
> Treasury yields will rise, but it will only minimally impact cap rates because of the current	28%
wide buffer zone (the gap between cap rate and Treasury yield)	
> Treasury yields will remain about the same for an extended period and cap rates will also	39%
remain about the same as now	
> Treasury yields will remain low for an extended period and cap rates will fall closer to	13%
historical spreads (from the current wide gap)	
> Cap rates will fall, independent of how Treasury yields move	5%
> Both Treasury yields and cap rates will fall	2%



	%
10. Expectation regarding rent growth and property prices over the next 2 to 3 years.	
> Rent growth will outpace price growth	25%
> Rent growth will lag behind price growth	26%
> Both rent growth and price growth will move roughly the same amount	49%

City	State	Score	Leading Indicator	Bankruptcy Filings (2013 vs. 2012)*	Unemployment Claims (2013 vs. 2012)**	Employed (Apr. 2013 vs. Apr. 2012)	Total Permits (2013 vs. 2012)**
Phoenix	ΑZ	В	81.25	-22%	-10%	2%	46%
Tucson	ΑZ	А	87.50	-22%	-10%	1%	87%
Los Angeles	СА	В	84.38	-24%	-9%	2%	35%
San Bernardino/ Riverside	CA	А	90.63	-24%	-9%	2%	28%
Sacramento	СА	В	84.38	-24%	-9%	1%	47%
San Diego	СА	В	81.25	-24%	-9%	2%	50%
San Francisco	СА	В	75.00	-24%	-9%	2%	74%
San Jose	СА	В	75.00	-24%	-9%	3%	93%
Colorado Springs	СО	В	81.25	-14%	-7%	2%	34%
Denver	СО	С	68.75	-14%	-7%	3%	79%
Hartford	СТ	А	93.75	-16%	-4%	1%	41%
Washington	DC	А	87.50	-15%	-2%	1%	26%
Jacksonville	FL	С	71.88	-12%	-11%	3%	83%
Miami	FL	С	71.88	-12%	-11%	1%	43%
Orlando	FL	С	71.88	-12%	-11%	1%	105%
Tampa -	FL	С	68.75	-12%	-11%	3%	83%
St. Petersburg							
Atlanta	GA	В	78.13	-13%	-14%	2%	60%



City	State	Score	Leading Indicator	Bankruptcy Filings (2013 vs. 2012)*	Unemployment Claims (2013 vs. 2012)**	Employed (Apr. 2013 vs. Apr. 2012)	Total Permits (2013 vs. 2012)**
Chicago	IL	В	75.00	-2%	0%	2%	23%
Indianapolis	IN	В	81.25	-6%	-13%	2%	26%
Lexington	KY	С	71.88	-10%	-9%	4%	52%
Louisville	KY	В	75.00	-10%	-9%	2%	21%
New Orleans	LA	В	84.38	-6%	-13%	1%	27%
Boston	MA	А	87.50	-25%	-7%	2%	39%
Baltimore	MD	В	78.13	-5%	-9%	2%	28%
Detroit	MI	В	75.00	-15%	-6%	1%	38%
Minneapolis	MN	С	71.88	-15%	-6%	4%	70%
St. Louis	МО	В	75.00	-2%	-12%	1%	32%
Kansas City	МО	С	68.75	-2%	-12%	1%	71%
Greensboro/ Winston-Salem	NC	В	81.25	-12%	-9%	1%	-27%
Raleigh-Durham	NC	С	71.88	-12%	-9%	1%	58%
Charlotte	NC	С	68.75	-12%	-9%	3%	31%
Omaha	NE	А	87.50	-7%	-10%	1%	23%
Albuquerque	NM	А	90.63	-10%	-19%	2%	15%
Las Vegas	NV	А	87.50	-25%	-6%	2%	37%
Buffalo	NY	В	84.38	-16%	-3%	1%	34%

City	State	Score	Leading Indicator	Bankruptcy Filings (2013 vs. 2012)*	Unemployment Claims (2013 vs. 2012)**	Employed (Apr. 2013 vs. Apr. 2012)	Total Permits (2013 vs. 2012)**
New York	NY	В	81.25	-16%	-3%	2%	33%
Cleveland	ОН	В	75.00	-8%	-8%	0%	28%
Columbus	ОН	С	71.88	-8%	-8%	2%	25%
Cincinnati	ОН	В	84.38	-8%	-8%	1%	31%
Oklahoma City	ОК	В	78.13	-11%	-20%	3%	53%
Tulsa	ОК	А	90.63	-11%	-20%	2%	29%
Portland	OR	В	81.25	-17%	-14%	2%	55%
Pittsburgh	PA	В	84.38	-11%	-4%	2%	39%
Philadelphia	PA	А	87.50	-11%	-4%	1%	10%
Providence	RI	А	96.88	-18%	-10%	1%	21%
Charleston	SC	В	75.00	-3%	-11%	2%	1%
Columbia	SC	В	81.25	-3%	-11%	3%	14%
Greenville	SC	В	81.25	-3%	-11%	2%	39%
Knoxville	TN	В	75.00	-5%	-9%	3%	40%
Nashville	TN	D	62.50	-5%	-9%	4%	37%
Chattanooga	TN	В	81.25	-5%	-9%	1%	15%
Memphis	TN	В	75.00	-5%	-9%	1%	9%
Austin	TX	С	68.75	-13%	-1%	3%	37%
Dallas	TX	В	75.00	-13%	-1%	4%	22%

City	State	Score	Leading Indicator	Bankruptcy Filings (2013 vs. 2012)*	Unemployment Claims (2013 vs. 2012)**	Employed (Apr. 2013 vs. Apr. 2012)	Total Permits (2013 vs. 2012)**
Houston	TX	С	71.88	-13%	-1%	4%	31%
San Antonio	TX	В	78.13	-13%	-1%	1%	12%
Salt Lake City	UT	В	78.13	-11%	-4%	4%	22%
Richmond	VA	А	87.50	-14%	-11%	1%	18%
Seattle	WA	В	81.25	-12%	-11%	3%	19%
Milwaukee	WI	В	81.25	-10%	-8%	1%	43%
Birmingham	AL	С	68.75	-5%	-12%	0%	0%
Little Rock	AR	В	84.38	-8%	-10%	2%	48%
New Haven	СТ	А	90.63	-16%	-5%	1%	-5%
Wichita	KS	В	84.38	-10%	-4%	1%	51%
Rochester	NY	А	90.63	-16%	-3%	0%	4%
Syracuse	NY	В	78.13	-16%	-3%	1%	-8%
Dayton	ОН	В	81.25	-8%	-8%	0%	19%
Ventura County	СА	А	87.50	-24%	-10%	2%	15%
Westchester	NY	В	84.38	-16%	-3%	1%	2%
Norfolk/Hampton Roads	VA	А	90.63	-14%	-11%	3%	20%
Tacoma	WA	А	87.50	-12%	-11%	2%	19%
Orange County	СА	А	90.63	-24%	-10%	1%	41%



City	State	Score	Leading Indicator	Bankruptcy Filings (2013 vs. 2012)*	Unemployment Claims (2013 vs. 2012)**	Employed (Apr. 2013 vs. Apr. 2012)	Total Permits (2013 vs. 2012)**
Palm Beach	FL	С	68.75	-11%	-10%	2%	47%
Fairfield County	СТ	А	90.63	-16%	-5%	-1%	6%
Fort Lauderdale	FL	С	68.75	-11%	-10%	2%	55%
Fort Worth	TX	В	75.00	-13%	-1%	4%	22%
Long Island	NY	В	84.38	-16%	-3%	2%	33%
Northern New Jersey	NJ	С	68.75	-16%	16%	2%	35%
Oakland-East Bay	СА	В	81.25	-24%	-10%	1%	56%
Suburban Maryland	MD	В	81.25	-5%	-9%	3%	23%
Suburban Virginia	VA	А	87.50	-14%	-11%	2%	23%
Durham	NC	С	68.75	-12%	-9%	1%	-17%
Raleigh-Cary	NC	С	71.88	-12%	-9%	1%	58%
Central New Jersey	NJ	С	71.88	-16%	16%	2%	52%

<sup>\*</sup> April 2012 through March 2013 vs. April 2011 through March 2012

<sup>\*\*</sup>May 2012 through April 2013 vs. May 2011 through April 2012



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Jeremy Cyrier  Merle White  Ira Levine  Tracy Babcock  Tim Roth  Kevin Reed  Tom R. Larson  Jonathon Giebeler  Gary Tang  Dan Strauss  Ed Colson Jr.  Edward Carbone  Shawn Massey	MANSARD Commercial USA Levine & Associates, LLC CENTURY 21 Da-Ly Realty Sperry Van Ness/Rankin Company DK Reed Investments LLC RE/MAX Commercial Property Solutions HECHT SOLBERG ROBINSON GOLDBERG & BAGLEY LLP Hannah Investment, Inc. Avison Young Cassidy Turley San Diego Carbone Commercial Real Estate, Inc. The Shopping Center Group	Wakefield Durham Birmingham Grand Island Springfield Eugene La Porte San Diego Albany Boston San Diego Woburn Memphis	MA NC AL NE MO OR IN CA CA MA CA TN
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Jeremy Cyrier  Merle White  Ira Levine  Tracy Babcock  Tim Roth  Kevin Reed  Tom R. Larson  Jonathon Giebeler  Gary Tang  Dan Strauss  Ed Colson Jr.  Edward Carbone  Shawn Massey	MANSARD Commercial USA Levine & Associates, LLC CENTURY 21 Da-Ly Realty Sperry Van Ness/Rankin Company DK Reed Investments LLC RE/MAX Commercial Property Solutions HECHT SOLBERG ROBINSON GOLDBERG & BAGLEY LLP Hannah Investment, Inc. Avison Young Cassidy Turley San Diego Carbone Commercial Real Estate, Inc. The Shopping Center Group	Wakefield Durham Birmingham Grand Island Springfield Eugene La Porte San Diego Albany Boston San Diego Woburn Memphis	MA NC AL NE MO OR IN CA CA MA CA TN
Jeremy Cyrier Merle White Ira Levine Tracy Babcock Tim Roth Kevin Reed Tom R. Larson Jonathon Giebeler  Gary Tang Dan Strauss Ed Colson Jr. Edward Carbone Shawn Massey Ross Hedlund	MANSARD Commercial USA Levine & Associates. LLC CENTURY 21 Da-Ly Realty Sperry Van Ness/Rankin Company DK Reed Investments LLC RE/MAX Commercial Property Solutions HECHT SOLBERG ROBINSON GOLDBERG & BAGLEY LLP Hannah Investment. Inc. Avison Young Cassidy Turley San Diego Carbone Commercial Real Estate. Inc. The Shopping Center Group Frauenshuh. Inc. EMMCO Corp.	Wakefield Durham Birmingham Grand Island Springfield Eugene La Porte San Diego Albany Boston San Diego Woburn Memphis Bloomington	MA NC AL NE MO OR IN CA CA MA TN MM MN
Jeremy Cyrier Merle White Ira Levine Tracy Babcock Tim Roth Kevin Reed Tom R. Larson Jonathon Giebeler Gary Tang Dan Strauss Ed Colson Jr. Edward Carbone Shawn Massey Ross Hedlund Jeffrey Scolof	MANSARD Commercial USA Levine & Associates. LLC CENTURY 21 Da-Ly Realty Sperry Van Ness/Rankin Company DK Reed Investments LLC RE/MAX Commercial Property Solutions HECHT SOLBERG ROBINSON GOLDBERG & BAGLEY LLP Hannah Investment. Inc. Avison Young Cassidy Turley San Diego Carbone Commercial Real Estate. Inc. The Shopping Center Group Frauenshuh. Inc. EMMCO Corp.	Wakefield Durham Birmingham Grand Island Springfield Eugene La Porte San Diego Albany Boston San Diego Woburn Memphis Bloomington Beachwood	MA NC AL NE MO OR IN CA AL T T MA OH
Jeremy Cyrier Merle White Ira Levine Tracy Babcock Tim Roth Kevin Reed Tom R. Larson Jonathon Giebeler Gary Tang Dan Strauss Ed Colson Jr. Edward Carbone Shawn Massey Ross Hedlund Jeffrey Scolof	MANSARD Commercial USA Levine & Associates, LLC CENTURY 21 Da-Ly Realty Sperry Van Ness/Rankin Company DK Reed Investments LLC RE/MAX Commercial Property Solutions HECHT SOLBERG ROBINSON GOLDBERG & BAGLEY LLP Hannah Investment, Inc. Avison Young Cassidy Turley San Diego Carbone Commercial Real Estate, Inc. The Shopping Center Group Frauenshuh, Inc. EMMCO Corp. Coldwell Banker Commercial	Wakefield Durham Birmingham Grand Island Springfield Eugene La Porte San Diego Albany Boston San Diego Woburn Memphis Bloomington Beachwood	MA NC AL NE MO OR IN CA AL T T MA OH
Jeremy Cyrier Merle White Ira Levine Tracy Babcock Tim Roth Kevin Reed Tom R. Larson Jonathon Giebeler Gary Tang Dan Strauss Ed Colson Jr. Edward Carbone Shawn Massey Ross Hedlund Jeffrey Scolof Don Sebastian Lawrence L. Davis	MANSARD Commercial USA Levine & Associates, LLC CENTURY 21 Da-Ly Realty Sperry Van Ness/Rankin Company DK Reed Investments LLC RE/MAX Commercial Property Solutions HECHT SOLBERG ROBINSON GOLDBERG & BAGLEY LLP Hannah Investment, Inc. Avison Young Cassidy Turley San Diego Carbone Commercial Real Estate, Inc. The Shopping Center Group Frauenshuh, Inc. EMMCO Corp. Coldwell Banker Commercial McMahan Co Benson and Mangold Commercial	Wakefield Durham Birmingham Grand Island Springfield Eugene La Porte San Diego Albany Boston San Diego Woburn Memphis Bloomington Beachwood Lexington	MA NC AL NE MO OR IN CA CA MA TN MN OH KY
Jeremy Cyrier Merle White Ira Levine Tracy Babcock Tim Roth Kevin Reed Tom R. Larson Jonathon Giebeler Gary Tang Dan Strauss Ed Colson Jr. Edward Carbone Shawn Massey Ross Hedlund Jeffrey Scolof Don Sebastian Lawrence L. Davis Barry A. Weiner	MANSARD Commercial USA Levine & Associates, LLC CENTURY 21 Da-Ly Realty Sperry Van Ness/Rankin Company DK Reed Investments LLC RE/MAX Commercial Property Solutions HECHT SOLBERG ROBINSON GOLDBERG & BAGLEY LLP Hannah Investment, Inc. Avison Young Cassidy Turley San Diego Carbone Commercial Real Estate, Inc. The Shopping Center Group Frauenshuh, Inc. EMMCO Corp. Coldwell Banker Commercial McMahan Co Benson and Mangold Commercial Weiner Companies, Ltd.	Wakefield Durham Birmingham Grand Island Springfield Eugene La Porte San Diego Albany Boston San Diego Woburn Memphis Bloomington Beachwood Lexington Urbana	MA NC AL NE MO OR IN CA CA MA TN MN OH KY
Jeremy Cyrier Merle White Ira Levine Tracy Babcock Tim Roth Kevin Reed Tom R. Larson Jonathon Giebeler  Gary Tang Dan Strauss Ed Colson Jr. Edward Carbone Shawn Massey Ross Hedlund Jeffrey Scolof Don Sebastian Lawrence L. Davis Barry A. Weiner Angela Boots	MANSARD Commercial USA Levine & Associates. LLC CENTURY 21 Da-Ly Realty Sperry Van Ness/Rankin Company DK Reed Investments LLC RE/MAX Commercial Property Solutions HECHT SOLBERG ROBINSON GOLDBERG & BAGLEY LLP Hannah Investment. Inc. Avison Young Cassidy Turley San Diego Carbone Commercial Real Estate. Inc. The Shopping Center Group Frauenshuh. Inc. EMMCO Corp. Coldwell Banker Commercial McMahan Co Benson and Mangold Commercial Weiner Companies. Ltd. Highwoods Properties	Wakefield Durham Birmingham Grand Island Springfield Eugene La Porte San Diego Albany Boston San Diego Woburn Memphis Bloomington Beachwood Lexington Urbana Kansas City	MA NC AL NE MO OR IN CA  MA CA MA TN MN OH KY MD IL MO NC MA MD IL MO NC MA MD IL MO NC MA MD IL MO MD NC MA MD
Jeremy Cyrier Merle White Ira Levine Tracy Babcock Tim Roth Kevin Reed Tom R. Larson Jonathon Giebeler  Gary Tang Dan Strauss Ed Colson Jr. Edward Carbone Shawn Massey Ross Hedlund Jeffrey Scolof Don Sebastian Lawrence L. Davis Barry A. Weiner Angela Boots Geoffrey Adams	MANSARD Commercial USA Levine & Associates, LLC CENTURY 21 Da-Ly Realty Sperry Van Ness/Rankin Company DK Reed Investments LLC RE/MAX Commercial Property Solutions HECHT SOLBERG ROBINSON GOLDBERG & BAGLEY LLP Hannah Investment, Inc. Avison Young Cassidy Turley San Diego Carbone Commercial Real Estate, Inc. The Shopping Center Group Frauenshuh, Inc. EMMCO Corp. Coldwell Banker Commercial McMahan Co Benson and Mangold Commercial Weiner Companies, Ltd. Highwoods Properties Realty One Group Commercial	Wakefield Durham Birmingham Grand Island Springfield Eugene La Porte San Diego Albany Boston San Diego Woburn Memphis Bloomington Beachwood Lexington Easton Urbana Kansas City Tempe	MA NC AL NE MO OR IN CA CA MA TN MN OH KY MD IL MO AZ
Jeremy Cyrier Merle White Ira Levine Tracy Babcock Tim Roth Kevin Reed Tom R. Larson Jonathon Giebeler Gary Tang Dan Strauss Ed Colson Jr. Edward Carbone Shawn Massey Ross Hedlund Jeffrey Scolof Don Sebastian Lawrence L. Davis Barry A, Weiner Angela Boots Geoffrey Adams Christine McManus	MANSARD Commercial USA Levine & Associates. LLC CENTURY 21 Da-Ly Realty Sperry Van Ness/Rankin Company DK Reed Investments LLC RE/MAX Commercial Property Solutions HECHT SOLBERG ROBINSON GOLDBERG & BAGLEY LLP Hannah Investment. Inc. Avison Young Cassidy Turley San Diego Carbone Commercial Real Estate. Inc. The Shopping Center Group Frauenshuh. Inc. EMMCO Corp. Coldwell Banker Commercial McMahan Co Benson and Mangold Commercial Weiner Companies. Ltd. Highwoods Properties Realty One Group Commercial Investment Properties Corporation	Wakefield Durham Birmingham Grand Island Springfield Eugene La Porte San Diego Albany Boston San Diego Woburn Memphis Bloomington Beachwood Lexington Lexington Urbana Kansas City Tempe Naples	MA NC AL NE MO OR IIN CA MA CA MA TN MN OH KY MD IIL MO AZ EL
Jeremy Cyrier Merle White Ira Levine Tracy Babcock Tim Roth Kevin Reed Tom R. Larson Jonathon Giebeler  Gary Tang Dan Strauss Ed Colson Jr. Edward Carbone Shawn Massey Ross Hedlund Jeffrey Scolof Don Sebastian Lawrence L. Davis Barry A. Weiner Angela Boots Geoffrey Adams	MANSARD Commercial USA Levine & Associates. LLC CENTURY 21 Da-Ly Realty Sperry Van Ness/Rankin Company DK Reed Investments LLC RE/MAX Commercial Property Solutions HECHT SOLBERG ROBINSON GOLDBERG & BAGLEY LLP Hannah Investment. Inc. Avison Young Cassidy Turley San Diego Carbone Commercial Real Estate. Inc. The Shopping Center Group Frauenshuh. Inc. EMMCO Corp. Coldwell Banker Commercial McMahan Co Benson and Mangold Commercial Weiner Companies. Ltd. Highwoods Properties Realty One Group Commercial Investment Properties Corporation Cassidy Turley	Wakefield Durham Birmingham Grand Island Springfield Eugene La Porte San Diego Albany Boston San Diego Woburn Memphis Bloomington Beachwood Lexington Easton Urbana Kansas City Tempe	MA NC AL NE MO OR IN CA CA MA TN MN OH KY MD IL MO AZ

Jody Jedele	Tierra Bella Realty	Charlotte	NC
Janet Wilkerson	INVEST Commercial Real Estate LLC	Leawood	KS
Jonathan Shaver	RE/MAX Commercial Brokers, Inc.	New Orleans	LA
Suzanne Nakano	Suzanne Nakano Realty, Inc.	Honolulu	Н
Kristv Hull	Newmark Grubb Knight Frank	Cleveland	ОН
Monique Amos	Prudential Commercial Real Estate FL	Davtona Beach	FL
John Malcom	Professional Appraisal Services, Inc.	McAllen	TX
Richard Gonzalez	Crosby & Associates	Tavares	FL
James Hill	CBRE	Tulsa	ОК
David P. Ellermann	Ellermann Commercial Brokerage	Chicago	II.
Molly Chavira Maese	Hiett, Pharr & Associates, LLC	El Paso	TX
Salvatore DiFranco	Trinity Partners	Raleigh	NC
Vikki Kevser	Keller Williams Commercial	Sarasota	FL
Chris Barnard	BAI management	Brownsville	TX
Gene Vance	Ga Comericial Realty	Cartersville	GA
Karen Higgins	WestMark Commercial	Lubbock	TX
Robert Warren	Wels Fargo Bank, N.A.	Dunwoody	GA -
Andre J. Van Rensberg	Prudential Commercial Real Estate	Jackesonville D. J. L. IIII	FL
John Rinehart	Rinehart Realty Corporation	Rock Hill	SC =
Dennis Cheek	D&M Discount Realty	Cedar City	UT
Duke Leffler	PMZ Commercial	Modesto	CA
Joe Azar III	Metro Commercial Realty	Albuquerque	NM
Chad Griffiths	NAI Commercial Real Estate	Edmonton	FM
David Wright	Wright Commercial Realty Corp	Metairie	LA
Noel Andress	Sunmark Realty Inc.	Pineland	FL
Bev Uhlenhake	Epstein Commercial Real Estate	Bangor	ME
Danielle Poston	Gendron Commercail	Portland	ME
Jen Hudson	WRE/M2. LLC	Everett	WA
Creigh Bogart	Florida Retail Sites	Tampa	FL
Lauren Nasser	Arthur Kowitz Realty	Holly Hill	FL
H. Winston Hines	HWH Properties	Chesnee	sc
Keith Olson	NAI Ruhl & Ruhl Commercial	West Des Moines	IA
Sharon Carz	REO Property Specialists	Los Angeles	CA
Garry Adams	Capital Realty, Inc.	Sherman Oaks	CA
Mark DiSabato	I		
	Atlantis Commercial	Phoenix	ΑZ
Jeff Mueller	Atlantis Commercial  VRM Commercial Services	Phoenix Carrollton	AZ TX
Jeff Mueller	VRM Commercial Services	Carrollton	тх
Jeff Mueller Laura Quayle	VRM Commercial Services  GE Capital Real Estate/Arden Realty	Carrollton Oak Brook	TX IL
Jeff Mueller Laura Quayle Heidi Mickelson	VRM Commercial Services  GE Capital Real Estate/Arden Realty  Sperry Van Ness	Carrollton Oak Brook Ketchum	TX IL ID
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark	VRM Commercial Services  GE Capital Real Estate/Arden Realty  Sperry Van Ness  Regus	Carrollton  Oak Brook  Ketchum  Irvine	TX IL ID CA
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark Eric Rehn	VRM Commercial Services GE Capital Real Estate/Arden Realty Sperry Van Ness Regus Kennedy Wilson Properties Group CBRE-Albany	Carrollton Oak Brook Ketchum Irvine Vallejo	IX IL ID CA CA
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds	VRM Commercial Services  GE Capital Real Estate/Arden Realty  Sperry Van Ness  Regus  Kennedy Wilson Properties Group	Carrollton Oak Brook Ketchum Irvine Vallejo Albany	IX IL ID CA CA NY
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds	VRM Commercial Services  GE Capital Real Estate/Arden Realty  Sperry Van Ness  Regus  Kennedy Wilson Properties Group  CBRE-Albany  Lidstrom Commercial Realtors	Carrollton Oak Brook Ketchum Irvine Vallejo Albany Mankato	IL ID CA CA NY MN
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds Tim Lidstrom Leonard Burke	VRM Commercial Services GE Capital Real Estate/Arden Realty Sperry Van Ness Regus Kennedy Wilson Properties Group CBRE-Albany Lidstrom Commercial Realtors Tampa Housing Authority	Carrollton Oak Brook Ketchum Irvine Vallejo Albany Mankato Tampa Yucca Valley	IL ID CA CA NY MN FL
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds Tim Lidstrom Leonard Burke Art Miller	VRM Commercial Services  GE Capital Real Estate/Arden Realty  Sperry Van Ness  Regus  Kennedy Wilson Properties Group  CBRE-Albany  Lidstrom Commercial Realtors  Tampa Housing Authority  Yucca Valley Realty. Inc.	Carrollton Oak Brook Ketchum Irvine Vallejo Albany Mankato	ITX IL ID CA CA NY MN FL CA
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds Tim Lidstrom Leonard Burke Art Miller Bryan Barus Rick Schulte	VRM Commercial Services  GE Capital Real Estate/Arden Realty Sperry Van Ness Regus Kennedy Wilson Properties Group CBRE-Albany Lidstrom Commercial Realtors Tampa Housing Authority Yucca Valley Realty. Inc. Suburban Real Estate Stanberry Commercial	Carrollton Oak Brook Ketchum Irvine Vallejo Albany Mankato Tampa Yucca Valley Lisle Austin	IL ID CA CA NY MN FL CA IL
Jeff Mueller Laura Quavle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds Tim Lidstrom Leonard Burke Art Miller Bryan Barus Rick Schulte Mike Connors	VRM Commercial Services  GE Capital Real Estate/Arden Realty Sperry Van Ness Regus Kennedy Wilson Properties Group CBRE-Albany Lidstrom Commercial Realtors Tampa Housing Authority Yucca Valley Realty. Inc. Suburban Real Estate Stanberry Commercial CORT Business Services	Carrollton Oak Brook Ketchum Irvine Vallejo Albany Mankato Tampa Yucca Valley Lisle Austin Chantilly	IX IL ID CA CA NY MN FL CA IL IX VA
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds Tim Lidstrom Leonard Burke Art Miller Bryan Barus Rick Schulte Mike Connors Tom Treder	VRM Commercial Services  GE Capital Real Estate/Arden Realty Sperry Van Ness Regus Kennedy Wilson Properties Group CBRE-Albany Lidstrom Commercial Realtors Tampa Housing Authority Yucca Valley Realty. Inc. Suburban Real Estate Stanberry Commercial CORT Business Services Commercial Property Associates	Carrollton Oak Brook Ketchum Irvine Vallejo Albany Mankato Tampa Yucca Valley Lisle Austin Chantilly Milwaukee	IX IL ID CA NY MN FL CA IL TX VA
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds Tim Lidstrom Leonard Burke Art Miller Bryan Barus Rick Schulte Mike Connors Tom Treder Brian Phillios	VRM Commercial Services  GE Capital Real Estate/Arden Realty Sperry Van Ness Regus Kennedy Wilson Properties Group CBRE-Albany Lidstrom Commercial Realtors Tampa Housing Authority Yucca Valley Realty. Inc. Suburban Real Estate Stanberry Commercial CORT Business Services Commercial Property Associates Randall Commercial Group. LLC	Carrollton Oak Brook Ketchum Irvine Vallejo Albany Mankato Tampa Yucca Valley Lisle Austin Chantilly Milwaukee Oxford	IX IL ID CA CA NY MN FL CA IL TX VA WI MS
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds Tim Lidstrom Leonard Burke Art Miller Bryan Barus Rick Schulte Mike Connors Tom Treder	VRM Commercial Services  GE Capital Real Estate/Arden Realty  Sperry Van Ness  Regus  Kennedy Wilson Properties Group  CBRE-Albany  Lidstrom Commercial Realtors  Tampa Housing Authority  Yucca Valley Realty. Inc.  Suburban Real Estate  Stanberry Commercial  CORT Business Services  Commercial Property Associates  Randall Commercial Group. LLC  Lizzadro Properties, Inc/Lizzadro Real	Carrollton Oak Brook Ketchum Irvine Vallejo Albany Mankato Tampa Yucca Valley Lisle Austin Chantilly Milwaukee	IX IL ID CA NY MN FL CA IL TX VA
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds Tim Lidstrom Leonard Burke Art Miller Bryan Barus Rick Schulte Mike Connors Iom Treder Brian Phillips Louis Lizzadro	VRM Commercial Services  GE Capital Real Estate/Arden Realty Sperry Van Ness Regus Kennedy Wilson Properties Group CBRE-Albany Lidstrom Commercial Realtors Tampa Housing Authority Yucca Valley Realty. Inc. Suburban Real Estate Stanberry Commercial CORT Business Services Commercial Property Associates Randall Commercial Group. LLC Lizzadro Properties, Inc/Lizzadro Real Estate. LLC	Carrollton Oak Brook Ketchum Irvine Vallejo Albanv Mankato Tampa Yucca Valley Lisle Austin Chantilly Milwaukee Oxford Oak Brook	IL ID CA CA NY MN FL CA IL TX VA WI MS IL
Jeff Mueller Laura Quavle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds Tim Lidstrom Leonard Burke Art Miller Bryan Barus Rick Schulte Mike Connors Tom Treder Brian Phillips Louis Lizzadro	VRM Commercial Services  GE Capital Real Estate/Arden Realty Sperry Van Ness Regus Kennedy Wilson Properties Group CBRE-Albany Lidstrom Commercial Realtors Tampa Housing Authority Yucca Valley Realty, Inc. Suburban Real Estate Stanberry Commercial CORT Business Services Commercial Property Associates Randall Commercial Group, LLC Lizzadro Properties, Inc/Lizzadro Real Estate, LLC Coldwell Banker Commercial, Rick Canup	Carrollton  Oak Brook  Ketchum  Irvine  Vallejo  Albanv  Mankato  Tampa  Yucca Valley  Lisle  Austin  Chantilly  Milwaukee  Oxford  Oak Brook  Flower Mound	IL IX IL ID CA CA NY MN FL CA IL IX VA WI MS IL
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds Tim Lidstrom Leonard Burke Art Miller Bryan Barus Rick Schulte Mike Connors Tom Treder Brian Phillips Louis Lizzadro Barry Forrest Philip Corriher	VRM Commercial Services  GE Capital Real Estate/Arden Realty Sperry Van Ness Regus Kennedy Wilson Properties Group CBRE-Albany Lidstrom Commercial Realtors Tampa Housing Authority Yucca Valley Realty. Inc. Suburban Real Estate Stanberry Commercial CORT Business Services Commercial Property Associates Randall Commercial Group. LLC Lizzadro Properties, Inc/Lizzadro Real Estate. LLC Coldwell Banker Commercial. Rick Canup The Chambers Group	Carrollton Oak Brook Ketchum Irvine Vallejo Albany Mankato Tampa Yucca Valley Lisle Austin Chantilly Milwaukee Oxford Oak Brook Flower Mound Charlotte	IL ID CA CA NY MN FL CA IL IX VA WI MS IL IX
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds Tim Lidstrom Leonard Burke Art Miller Bryan Barus Rick Schulte Mike Connors Iom Treder Brian Phillips Louis Lizzadro  Barry Forrest Philip Corriher Wei Chaing	VRM Commercial Services  GE Capital Real Estate/Arden Realty Sperry Van Ness Regus Kennedy Wilson Properties Group CBRE-Albany Lidstrom Commercial Realtors Tampa Housing Authority Yucca Valley Realty. Inc. Suburban Real Estate Stanberry Commercial CORT Business Services Commercial Property Associates Randall Commercial Group. LLC Lizzadro Properties, Inc/Lizzadro Real Estate. LLC Coldwell Banker Commercial. Rick Canup The Chambers Group Reliance	Carrollton Oak Brook Ketchum Irvine Vallejo Albany Mankato Tampa Yucca Valley Lisle Austin Chantilly Milwaukee Oxford Oak Brook  Flower Mound Charlotte Los Angeles	IL IX
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds Tim Lidstrom Leonard Burke Art Miller Bryan Barus Rick Schulte Mike Connors Tom Treder Brian Phillips Louis Lizzadro Barry Forrest Philip Corriher Wei Chaing Tad Bromfield	VRM Commercial Services  GE Capital Real Estate/Arden Realty Sperry Van Ness Regus Kennedy Wilson Properties Group CBRE-Albany Lidstrom Commercial Realtors Tampa Housing Authority Yucca Valley Realty. Inc. Suburban Real Estate Stanberry Commercial CORT Business Services Commercial Property Associates Randall Commercial Group. LLC Lizzadro Properties, Inc/Lizzadro Real Estate. LLC Coldwell Banker Commercial. Rick Canup The Chambers Group Reliance Sentinel Commercial Properties LLC	Carrollton Oak Brook Ketchum Irvine Vallejo Albany Mankato Tampa Yucca Valley Lisle Austin Chantilly Milwaukee Oxford Oak Brook Flower Mound Charlotte Los Angeles Chattanooga	TX IL ID CA CA NY MN FL CA IL TX VA WI MS IL TX NC CA TN
Jeff Mueller Laura Quavle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds Tim Lidstrom Leonard Burke Art Miller Bryan Barus Rick Schulte Mike Connors Tom Treder Brian Phillips Louis Lizzadro Barry Forrest Phillip Corriher Wei Chaing Tad Bromfield Dan Stauffer	VRM Commercial Services  GE Capital Real Estate/Arden Realty Sperry Van Ness Regus Kennedy Wilson Properties Group CBRE-Albany Lidstrom Commercial Realtors Tampa Housing Authority Yucca Valley Realty. Inc. Suburban Real Estate Stanberry Commercial CORT Business Services Commercial Property Associates Randall Commercial Group. LLC Lizzadro Properties, Inc/Lizzadro Real Estate. LLC Coldwell Banker Commercial. Rick Canup The Chambers Group Reliance	Carrollton Oak Brook Ketchum Irvine Vallejo Albany Mankato Tampa Yucca Valley Lisle Austin Chantilly Milwaukee Oxford Oak Brook Flower Mound Charlotte Los Angeles Chattanooga San Marcos	IL IX
Jeff Mueller Laura Quayle Heidi Mickelson Chris Clark Eric Rehn Eric Simonds Tim Lidstrom Leonard Burke Art Miller Bryan Barus Rick Schulte Mike Connors Tom Treder Brian Phillips Louis Lizzadro Barry Forrest Philip Corriher Wei Chaing Tad Bromfield	VRM Commercial Services  GE Capital Real Estate/Arden Realty Sperry Van Ness Regus Kennedy Wilson Properties Group CBRE-Albany Lidstrom Commercial Realtors Tampa Housing Authority Yucca Valley Realty. Inc. Suburban Real Estate Stanberry Commercial CORT Business Services Commercial Property Associates Randall Commercial Group. LLC Lizzadro Properties, Inc/Lizzadro Real Estate. LLC Coldwell Banker Commercial. Rick Canup The Chambers Group Reliance Sentinel Commercial Properties LLC McCoy Corporation Greene Advisory Services	Carrollton Oak Brook Ketchum Irvine Vallejo Albany Mankato Tampa Yucca Valley Lisle Austin Chantilly Milwaukee Oxford Oak Brook Flower Mound Charlotte Los Angeles Chattanooga	TX IL ID CA CA NY MN FL CA IL TX VA WI MS IL TX NC CA TN

Susan Pfeil	Aviva Investors North America	Des Moines	IA
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Gus Jadoun	Prudential Commercial	new port richev	FL
Adam Knox	NAI Geis Realty Group	Wavne	PA
Brian Wolford	Paradigm Tax Group	Houston	TΧ
David L. Davenport	Century 21 Prolink	Sioux City	IA
Betty Friant	,		VA
	Calkain Realty Advisors	Reston	
Theodora Uniken	Downtown Brokers LLC	Orlando	FL
Venema			
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Joshua Beroukhim	Bridge Commercial Real Estate, Inc.	Los Anaeles	СА
Charlie Brenner	C. Brenner Inc.	Winter Park	FL
Dalerie Wu	STC Management	Whittier	CA
Steve Massell	-	Atlanta	GA
	Lee and Associates - Atlanta		GA
Wes Schollenberg	Avison Young	Winnipeg	
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Charles Wiercinski	McLennan Commercial Properties, Inc.	Park Ridge	IL
Stephen H. Jones	Paradise Ventures	Woodstock	GΑ
Tom Schmidt	Colliers International	Redwood City	CA
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Gordon Steimle	Ogden & Company, Inc.	Milwaukee	WI
Linda Almlie	Linda Almlie. Real Estate	Chico	CA
Tim Salmonsen	Keller Williams Market Pro Realty	Bentonville	AR
Pete Quinn	CBRE	Chicago	
Garry Cuff	Colliers	Las Vegas	NV
Andrewa Davis	Andrewa Davis Commercial Real Estate	Scottsdale	ΑZ
Jav Verro	Larkin Commercial, Inc	Albany	NY
Heather Trower	RED Legacy, LLC	Kansas City	мо
McKenzie Followwill	Parkway	Houston	TX
Jeff Castel	Cassidy Turley	Indianapolis	IN
Mickey Griffin	Aronov Realty Brokerage, Inc.	Montgomery	AL
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Trevor Fabeck	Ortho Mattress	La Mirada	CA
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Greg Polacheck	Smet Construction Services	Green Bay	WI
Sandy Shindleman	Shindico Realty Co.	Winnipeg	MH
David J. Staruch	C21 Jim White & Assoc.	Treasure Island	FL
Michael Padilla	NorthMarg Capital	Bloomington	MN
Kevin Bethea	Realty House	Fort Walton Beach	FL
Matt Ruthven	The Ruthvens	Lakeland	FL
	I	Chicago	lı.
Greg O'Neal	Jones Lang LaSalle	Chicago	
Greg O'Neal Jay Taylor	Jones Lang LaSalle Sperry Van Ness   Tarheel Commercial		NC
Greg O'Neal Jay Taylor		Raleigh	

Margaret Sheehan-	Parkside Realty Group	Flagler Beach	FL
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Vladimr F. Golik	Keller Williams Realty	Miami	FL
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Lois Williams	The Rosemyr Corporation	Henderson	NC
Stephen Luta	Stephen Luta. CCIM Broker	Cape Coral	FL
Jacob Lang	Lang Real Estate Services	Springfield	GA
Ruth Devenney	High Associates Ltd	Lancaster	PA
Ryan Gill	Harman Property Management Services, Inc	Lexington	KY
Jack Strollo	Broadway Brokerage, LLC	Lakelanf	FL
Gregory C. Cassel	High Real Estate Group LLC	Lancaster	PA
Wallace Williams	Fickling & Company	St. Simons Island	GA
Robbie Perkins	NAI Piedmont Triad	Greensboro	NC
Patty Burns	Fickling & Company	Macon	GA
Jason Hershev	Tellus Real Estate Solutions, LLC	Duvall	WA
Howard Friedman	Compas Commercial Real Estate	Bend	OR
James A. Barnett	J A Barnett Realty Group, Inc.	Tampa	FL
Blake Lacv	Broadway Bank	San Antonio	TX
Jerry Hempenius	Com-Spec Properties, Inc.	San Luis Obispo	CA
	Com-Spec Properties, Inc.		
James Milner		Boone	NC
Jeanne Barreta	Keller Williams	Plainville	MA
Pete Harper	Lee & Associates	Charleston	SC
Patrick Bell	Dunes Properties	Charleston	SC
Chris Millen	Colliers International	Honolulu	HI
James Walker	Foresite Realty Advisors NE. Inc.	Glenham	NY
Thomas Cortese	Acorn Group, Inc.	Indianapolis	IN
Floyd Cerf	The Keyes Co.	Miami	FL
Sean Deson	Deson & Co.	Las Vegs	NV
Mike Carroll	Sealy Realty Co., Inc.	Tuscaloosa	AL
Tonv Nauven	Bishop Beale	Orlando	FL
Jim Wriaht	Jim Wright Company	Killeen	TX
Henry D. Rogers	Coldwell Banker Comm. Benchmark	Jacksonville	FL
Bruce Johnson	Block Real Estate Services	Kansas City	мо
		Sanibel	FL
Alan S. Wortzel	Brokers/Consultants of Sanibel		
R. Simonson	CRE Co.	Medford	OR 
Dave Denton	DAR Development	Grand Rapids	MI
Matthew Starr	Newmark Grubb ASU & Associates	Bakersfield	CA
Leon Levy	Leon Levy	Nashville	TN
Brian Erickson	NAI Optimum	West Des Moines	IA
Dietrich Brandt	Dietrich Realty	Santa Cruz	CA
Kenneth Crimmins	Blau & Berg Company	Springfield	NJ
May Davoudian	The Ezralow Company	Calabasas	CA
Todd LaPlante	Five Points Commercial Real Estate. Inc.	Huntington Beach	CA
Doug Groppenbacher	The Golba Group, Inc.	Chandler	ΑZ
Danna Lark Christensen		Makawao	HI
David Roth	Re/Max Alliance Group	Sarasota	FL
Wavne Yu	Realtyline	Vancouver	ВС
John R. Fowler	John R. Fowler, Inc.		
		Waldorf	MD
Shelly Branscom	NAI Maestas & Ward	Albuquerque	NM
Mark Phillips	Newmark Grubb LSB	Fountain Hills	AZ
Will Barden	Colliers Intl   Memphis	Memphis	TN

Richard S. Hurst	The Hurst Company, LLC	Leawood	KS
Craig Hull	Hull & Company	Rogers	AR
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Bryan Oliver	Cushman & Wakefield   Commerce	Boise	ID
Jeffrey Hoffman	JPH Realty Advisors, LLC	Bryn Mawr	PA
Tom Baker	KW Commercial Midwest	Eagan	MN
Philip J. Hilaenbera	Hilgenberg Realty, LLC	Green Bav	WI
Roger Cobb	Selwyn Property Group	Charlotte	NC
John Lutz	Lutz Commercial Realty	Union	NJ
William H. Frank	Frank Commercial Real Estate Services,	Hercules	СА
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Bob Cardenas		Kev West	FL
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Geoffrey Falkner	NNNet Advisors	San Francisco	CA
Elizabeth Braman	ReadyCap Commercial	Los Angeles	CA
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James Blake	Sperry Van Ness	Fort Worth	TX
John Levinsohn	Levi Investment Realty, Inc	Indianapolis	IN
Justin Shay	Transwestern	Bethesda	MD
James Mangas	Best Corporate Real Estate	Columbus	ОН
Doug McKinnon	BankPlus	Ridgeland	MS
Les Brouillard	Trademark Properties	Raleigh	NC
Dale DeBoer	DeBoer Commercial Real Estate	Modesto	CA
Steve Lannon	Colliers International	Clearwater	FL
Nick Miner	Orion	Scottsdale	ΑZ
Cal Northam	Prudential Floberg Realtors	Billings	мт
Solomon C. Lao	Lao & Associates	Upland	CA
Brent McLean	Eugene Industrial Real Estate, LLC	Eugene	OR
Juan Teran	Chapman Lindsey Commercial Real Estate	-	ΑZ
	Services		
James Conklin	7D Commercial Real Estate	Floyds Knobs	IN
Scott Lloyd	Owens Realty Network	Orlando	FL
Ferdie Garcia	Prescott Forbes Group Brokerage	Schaumburg	lL.
Ashley Smith	Colliers International	Savannah	GA
Robert B. Powell	Powell Realty Advisors, LLC	Dallas	TX
John John	Remax Boone Realty	Columbia	МО
Heidi M. Ho	Century 21 All Islands	Honolulu	HI
Darrell Okada	NAI Puget Sound Properties	Bellevue	WA
James Yates	Red Realty	Smyrna	TN
Brad Millsaps	Freeman Commercial Real Estate	Winston-Salem	NC
Matt Boehlke	Regus	Maple Grove	MN
David Victorio	Coldwell Banker Commercial NRT	Mansfield	TX
John Wirum	Wirum Properties LLC	anchorage	AK
Tyler Ryon	Colliers International	DENVER	со
William M. Gunn	J H Berry & Gilbert. Inc	Birmingham	AL
Jennifer Martin	Sperry Van Ness Commercial Advisors	Salem	OR
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Grea Patterson	Central Realty LLC	Saint Louis	МО
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	sors/ITRA Global		
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Brent L. Burden	Jameson Commercial	Chicago	-
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Rick Littleton	RL Worth	San Antonio	TΧ
Albert Livingston	HDG Mansur	Boca Raton	FL
Eric Higgins	Colliers International	Birmingham	AL
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Will Sherrod	Lee & Associates	Charleston	sc
Rick Gonzalez	Crosby & Associates, Inc.	Tavares	FL
David Schnitzer	Venture Commercial	Dallas	ТХ
Rich Murdock	Lee & Associates - San Diego	San Diego	CA
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Thomas Knaub	Colliers International	Phoenix	AZ
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Jan Timon	ReMax Masterpiece 2	Jensen Beach	FL
Andy Manthei	KW Commercial Midwest	Eagan	MN
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Scot E. Hall	Wolf Realty Inc.	Glendale	ΑZ
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3Q13 Quarterly Market Trends.